



# ADSW

## Access Detection System for Windows ... by NT Software

The ADSW is a high performance, Multi-User, central alarm monitoring software package designed and developed by NT Software.

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**The ADSW is in widespread use by Commercial, Government and Corporate central stations throughout the world, including Australia, U.S.A., Taiwan, Philippines, Indonesia, Papua New Guinea and Fiji.**

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### Introducing NT Software

NT Software has been established since 1986 and has a proven record of providing quality products and service to the international security/alarm monitoring industries.

**NT Softwares' Head Office is located in Brisbane, Queensland Australia, where all of the design and development of our products takes place.**

Our first products, back in the late eighties, were developed to run on the MS-DOS® operating system. These products included *central alarm monitoring software, alarm panel remote access software, printer output logging software (paper-savers) and various other database and communications projects.*

In the early 90's NT Software took the challenge of providing the industry with a Windows based solution. Since 1992 all of our development has been based on the Microsoft Windows® operating systems, from version 3 to 98/NT4 and soon Windows 2000®!

**NT Software was most likely the first company in the world to release a Microsoft Windows® based alarm monitoring software package, when in 1993 the ADSW was first put into action.**

Today sees all the major players in the industry scrambling to develop functional Windows based versions of their software.

Well, we've had one since 1993!

The products and service of NT Software are in high demand throughout the commercial, government and corporate sectors of the industry.

We pride ourselves on the level of commitment and service we provide to all of our products and of course our valued clientele.



***"We will work with you to provide an answer to your Central Station needs."***

# Introducing the ADSW

**The ADSW was released in 1993 and has proven itself over and over again to be what we and our clients believe to be the easiest to use and train on, easiest to administer, most adaptable, and versatile central alarm monitoring software package available anywhere in the world.**

The ADSW puts *you* back in control of your monitoring business. The ease of use for all levels of this product must be seen to be believed.

**While discovering how easy the ADSW is to use, do not overlook the other features that make this package such a powerful tool for your business.**



## For the Admin/Supervisor...

“The ADSW puts *you* back in control of your monitoring business.”

- Full event and action records are kept for each account in chronological order. The system will store up to 11 Months of this History and make it available almost instantly.
- A comprehensive Service Request and Management Module is included in the standard product.
- A comprehensive Reporting Module is also included in the standard product, or you can design and develop your own reports using the Microsoft Office® suite or your favourite report writer.
- The program is really very simple to use. You will notice immediate improvements in operator training times!
- The ADSW is under ongoing development, to make sure you have a system that can handle anything technology will throw at you!

- The price of all NT Software products and services are extremely reasonable and competitive.
- Because NT Software actually design and develop all of our own products, we are able to modify any of our products to suit your individual requirements.
- NT Software is willing and able to work with you and/or any of your other suppliers to integrate different systems and provide you with every benefit possible from your Software investments.



## For the Operator...

- The plain language, graphical user interface will make your working life easier, while increasing your overall productivity. Best of all, *you* will be able to provide *your* clients with a level of service second to none.
- Training new operators becomes simple, they can find their way around the program in no time, so you just concentrate on making sure they learn to monitor alarms the way *you* want them monitored!
- Experienced operators will have the program worked out in a matter of minutes, including a wide array of features designed to make their lives easier.
- Inexperienced operators will take slightly longer to learn how to use some of the advanced features of the software, however they should have no trouble at all actioning events within the first few minutes!!!
- Powerful Search and Find facilities make it easier for you to find the account for the person on the other end of the telephone! Don't you hate it when “they” don't know where they are, but they expect you to!



## For the Technician...

- The ADSW is a technician's dreams come true. Nothing to do with the reception and analysis of incoming signals is hidden from the operator.
- You want to know the exact signal sent from the alarm system? – No problem, the ADSW stores up to 11 months of RAW History (the actual signals received) for each partition/area of each account! This information is almost instantly available to the operator.
- We believe that the ADSW handles multiple partitioned accounts better than any other software on the market, anywhere in the world. Try it yourself.
- The majority of System Inputs as used by several types of alarm panel, are already pre-programmed into the ADSW. In most cases the operator just needs to know the type of alarm panel before they can start processing incoming signals correctly!!
- If the signal definition is not pre-programmed into the ADSW, it's a simple matter of adding those definitions once!
- The comprehensive integrated Service Management Module means that you can keep track of any repairs or service work needed. Track jobs from the time and date raised, right through to invoicing.
- When an operator raises a service request, they can fax the request, including Name and Address, contact details, alarm panel type, a full zone list and other information, directly to you.
- All reports and requests generated by the ADSW are well laid out and easy to follow. If you're not happy with something you can even make your own reports or talk to us about modifying our existing reports.



## For your Clients...

- The ADSW allows you to provide your clients with the best possible service.
- All standard monitoring software functions are available, including Late to Arm, Late to DisArm, Late to Report.
- The ADSW operator interface allows the operator to see which events are the highest priority instantly, no matter which part of the program they are in, this allows actioning of signals as quickly as possible.
- The printed reports available from the ADSW system are very easy for the client to read and understand.
- The account History reports that are generated by the ADSW are surely the most easily understood of any History reports generated by any alarm monitoring software on the market. Your clients will love them!
- Your clients will love what the ADSW can do with multiple partitioned accounts. The ADSW makes it as easy to monitor a single area account as it does a 100 area account! Imagine having operators that could tell a client exactly which area is still DisArmed and what time the other areas were armed and by whom, INSTANTLY! It's all possible with the ADSW.
- Individual data pages for each partition means each partition of the one alarm panel can have its own DisArm/Arm times, Contacts, Action instructions and Special Notes!
- The most important person in business is the client. If you can impress your clients and keep them happy, you might as well be employing another thousand salesmen! ***The ADSW will help you look after your clients, and even better, it will allow you to impress your clients. Which gives them something to talk about!!***

# ADSW Features at a glance...

## Support

- All NT Software products are supported 24hrs per day every day of the year, because we know *you* don't just work 0900 till 1700 Monday to Friday (excluding Public Holidays)!
- You will find our support is always available, always competent and always respectful and courteous.
- Once again, if you don't believe us, just ask any of our clients!

## Efficient

- Taking full advantage of the Multi-tasking capabilities of the 32-bit Microsoft Windows® operating system, the ADSW alarm monitoring software allows you to process incoming events, action alarms, print reports and edit data all at the same time! ***You can even do all this on a single Stand-Alone computer!***
- In a networked environment, there are absolutely no restrictions to the functions you can use and the desktop you can use them from. Obviously this depends on the access rights of the logged on user!
- Although it is rarely needed, two or more operators are able to access the same account information at the same time when actioning events. The ADSW does display a warning that the account is being actioned by another operator, however the option to proceed is there.
- Instant Data update, as soon as you have finished creating or editing an account, all changes are available to the system, including the search facility.

## Reliable

- The ADSW alarm monitoring software has been in use since 1993.
- With very little advertising the ADSW is now in use by over 65 Commercial, Government and Corporate central stations throughout the world, including Australia, U.S.A., Taiwan, Philippines, Indonesia, Fiji and Papua New Guinea.
- Approximately 98% of our work has been generated by word of mouth from existing client or suppliers!
- Client bases at these central stations range from the beginner with 30 clients to established stations with over 6000 clients, some of these stations process in excess of 20000 reports per day!
- Do you think these Commercial, Government and Corporate stations would persist with an unreliable product? Let alone recommend it to others. You've got to be joking!
- And if you do get into trouble *we will support you* - ask any of our existing clients!

## User Friendly

- With one of the best GUI interfaces in the industry, the ADSW alarm monitoring software is a breeze to learn.
- All events, history and reports are displayed using plain language.
- No more do you need to memorise a complex set of mnemonic codes and combination function keys before you can get down to the business of actioning events.
- Your clients will even begin to understand the reports that are sent to them!

## Flexible

- The ADSW alarm monitoring software runs on a standard PC, as either a Stand-Alone machine or as part of a Microsoft Windows 95, Windows NT or Novell NetWare 3.x, 4.x network.
- Individual Modules can be run on separate computers in the network to provide load balancing.
- Being a native Multi-User system allows a virtually unlimited number of ADSW Workstations on the network, giving *you* full functionality from the desktop that suits *you* best.
- The ADSW database can be used to store a wide range of information. You can create alphanumeric/numeric accounts for all of your Local Alarms, Suppliers, General Contacts, Dealers etc. etc. All of these accounts have all the features of a normal monitored account, including full Search and Find facilities, up to 11 Months History, Printable reports and so on. *The Alphanumeric account codes will not eat into your 10000 monitoring accounts!*
- NT Software are willing and able to modify the system *to suit your individual needs*, and or interface the system to other applications.
- We have in the past, virtually re-written the whole program to suit a clients specific requirements.
- If you have in-house programmers, we are quite happy to co-develop applications to suit specific requirements.
- All the customisation and integration opportunities are available because when you deal with NT Software you are dealing directly with the actual producers of the program.

## Comprehensive

- The ADSW alarm monitoring software has undergone constant development since its first release in 1993. With advancements in technology and the input and experience of an ever growing number of central stations, the ADSW answers your needs, today, tomorrow, into the next century and beyond!
- The ADSW supports a wide range of receivers and report formats. If we do not currently support it, we will in a very short time. Just let us know what you need!
- The ADSW alarm monitoring software provides a comprehensive database and a long list of functions and reports. All reports are as comprehensive as they need to be, while still providing unsurpassed readability for your operators, technicians and most importantly *your* clients.
- Work is constantly under way to provide you with more, and keep you up to date with the fast pace of change in the industry.

# ADSW Specifications

## All included in the standard package...

- 10000 Account Codes
- PLUS 99 partitions per Account Code.
- PLUS Alphanumeric Account Codes (perfect for including Local Alarms and Patrol Clients!)
- Unlimited Workstation licences!
- Service Management Module
- Integrated Printed Reports Module
- High Speed Search and Find facility
- Individual sound files for each priority event
- Unlimited Receiver Inputs
- 24hr 365days per year Emergency Telephone Support\*
- ADSW Software upgrades, additions and minor modifications\*

## Per Account and/or Account Partition:

- Unlimited Action Instructions
- Unlimited Permanent Notes
- Unlimited Temporary Notes
- Site Name and Address
- Postal Name and Address
- Unlimited Site Phone Numbers
- Site Contact name and numbers
- Crossroad/Map Reference
- 1000 Contacts/Users
- 999 Zones
- 3 Time Windows per day
- 3 Time Windows for Holidays
- 11 Months of Analysed History
- 11 Months of Raw History
- Site Diagram/Map

*New Receiver Modules and Report Formats can and are added as they are needed or become available.*

## • Supported Receivers include:

- Fratech FE100
- Ademco 685
- Guardcell Wireless
- AES Intellinet
- Safecom
- Seadan Informer 1200
- SMW-1
- FBI CP220
- Tecom TS2000
- Sur-Gard MLR2
- Radionics D6500
- TLR2+ PC Line Card
- InstAlarm

## • Supported Formats include:

- Contact ID
- IRFast
- Ademco Highspeed
- Ademco Highspeed Extended
- Ademco 4+2 Express
- Ademco Slow
- Ademco Securitel
- Ness Securitel
- ITI Generic
- SIA
- InstAlarm
- TVX Scancom

\*For the first 12 months after purchase.

## References

These ADSW alarm monitoring software users have authorised NT Software to distribute their names and contact numbers to potential users.

**All we ask is that you initially speak directly to the person named, then if necessary, get the go ahead to talk to the operators.**

- **Mr. Rodney Gibb**  
AlarmNet Monitoring SA  
08 8285 7455
- **Mr. Gary Sholz**  
West Coast Security SA  
08 8682 1155
- **Mr. Stephen Acott**  
Security Communication Solutions Vic  
03 9782 4566
- **Mr. Steve Pierrehumbert**  
Staysafe Security Vic  
1300 656 660
- **Mr. Nigel Longhorn**  
Electronic Security Queensland  
07 3257 3800
- **Mr. Jason Rechenberg**  
Rechenberg Security Qld  
07 4153 1588
- **Mr. Brent Philip**  
Rockhampton Alarms Qld  
07 4928 8066
- **Mr Raymond Mills**  
Goldfields Commercial Security WA  
08 9093 1555

**NT Software may provide other Names and Phone numbers if necessary, but only after getting the particular Control Room owners express permission.**

## Pricing...

*All prices are quoted in Australian Dollars (AUD)*

### Standard ADSW package

- Multi-User ADSW software licence
- 12 Months 24hr 7day Emergency Telephone Support.
- 12 Months ADSW software updates, additions and minor modifications.

\$7000

Finance available TAP

### Initial Installation & Training

- We recommend 4 days (32hrs) Onsite ADSW software installation and training.
- Pricing for installation and training is fully negotiable

### Support - after the first 12 months

- 24hr 7 Day Emergency Telephone Support
- ADSW software updates, additions and minor modifications

\$1000 per annum in advance

Or

\$260 per quarter in advance

# Contacting NT Software...

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**Birkdale Queensland**  
**Australia 4159**

**E-mail:**            [salesdesk@NTsoftware.com.au](mailto:salesdesk@NTsoftware.com.au)

**Internet:**        [www.NTsoftware.com.au](http://www.NTsoftware.com.au)

## **National contact details:**

**Telephone:**        **07 3207 1640**  
**Facsimile:**        **07 3207 5019**  
**Cellular1:**        **0414 467 843**  
**Cellular2:**        **0414 467 842**

## **International contact details:**

**Telephone:**        **+61 7 3207 1640**  
**Facsimile:**        **+61 7 3207 5019**  
**Cellular1:**        **+61 414 467 843**  
**Cellular2:**        **+61 414 467 842**